

- 1 That the animal's owner warrants that the dog/cat is in fit and sound condition. If upon arrival we feel the animal is showing symptoms for known contagious illnesses (such as kennel cough) we reserve the right to refuse boarding to said animal.
- 2 The animal's owner confirms that their dog/cat's have been fully inoculated within the last 12 months. Please ensure that relevant certificates are presented upon arrival. All dogs must be vaccinated against canine distemper, infectious canine hepatitis, leptospirosis and canine parvovirus. Optional kennel cough vaccine must be administered at least 6 weeks prior to boarding.  
All cats must be vaccinated against feline infectious enteritis (parvovirus virus), feline panleukopenia, feline herpesvirus and feline calicivirus.
- 3 In the event of injury to or illness of the animal, Cove Kennels will instruct our designated veterinary surgeon (Cooper PR and associates) if required. Cove Kennel's insurance will meet costs provided there was no pre-existing condition or illness prior to boarding and the illness or condition was the fault of Cove Kennels. Claims must be made within 72 hours from day of collection.
- 4 The animal's owner accepts and agrees that whilst every care and attention is given to the animal(s), they are accepted by Cove Kennels at the owner's risk. Also, belongings (such as toys, blankets, beds, collars and leads) are also left at the owner's risk.
- 5 When a booking is made, a fixed date on which the owner will collect the animal will be agreed. If the owner wishes to collect the animal before that date, they may do so but will remain liable to pay boarding fees up to the agreed collection date.
- 6 All rates are daily, levied from and including the day of arrival up to the day of departure. If dogs are collected before 12.30pm (12:00pm on weekends) on their final day, no charge is made for that day, owners must settle their accounts in full before the animal is removed.
- 7 Should you be unable to collect your dog on the arranged day, please contact us immediately to re-arrange collection. If no contact is made within 21 days, we reserve the right to endeavour to re-home your dog/cat and the dog/cat becomes the property of Cove Kennels.